



Release Date: 2018-05-02

Firmware Version 5.0.2

New Features:

- The ConnectStation does not store client IP Address anymore in accordance to EU laws.
- Improved ConnectStation stability in case of reboot or factory reset of the cluster in integrated mode, as well as in case of disconnecting of a network cable.

Client Balancing

- Easily increase the maximum number of simultaneous clients for one or more audio channels
- Use Cases:
 - Increasing the number (up to 1000) of simultaneously connected clients to one channel
 - Optimizing the client distribution over the different Connect Stations
 - Simplify the audio-source set-up (Audio-Source needs to be connected and distributed only once)

Client Monitoring

- Client Monitoring include the total number of connected clients per day and the maximum number of simultaneously connected clients per day
- Client Monitoring Statistics will be stored only on the ConnectStation and can be viewed in the ConnectStation admin interface
- Client Monitoring Statistics will be stored for the last 12 months (rolling)
- Use Cases:
 - Analyze the number of daily clients
 - Monitor the workload of your ConnectStations
 - Measuring marketing activities for MobileConnect

Additional Information:

- **New Port-Requirements in Integrated Mode:**
 - The ConnectStation requires the following UDP ports used for streaming audio to be opened in your network:
 - For firmware versions 3.0.0 – 4.1.2, UDP ports 3200-3300
 - For firmware version 5.0.0 and higher, UDP ports 3200-3400
 - When updating the firmware, ensure the additional ports are also opened on existing as well as new installations.
- The MobileConnect App supports version iOS 9.3 and Android 4.4 and higher
- We only support ConnectStations with firmware-versions 3.0.0 and higher
- MobileConnect also supports Captions over a DCP-Server from now on
- We do not support Ruckus AP with unleashed Firmware on it

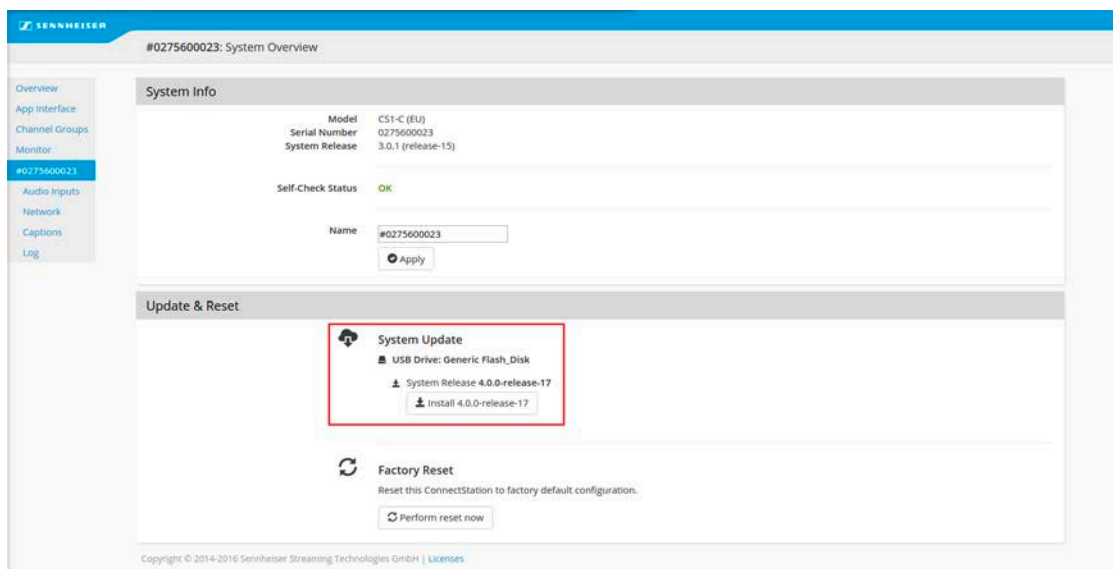


Updating the ConnectStation

Follow these steps for updating the system image of the ConnectStation to 3.0.0 and higher.

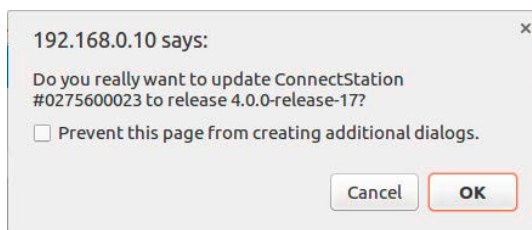
Please note: if you want to update multiple ConnectStations, always update them one at a time, not at the same time.

- ▷ Download the image from www.sennheiser.com/download to a **FAT/FAT32 formatted USB device**.
- ▷ Do not change the file name of the update file.
- ▷ Insert the USB device into one of the USB ports of the ConnectStation.
- ▷ The system image is displayed under “Update & Reset” in the System tab of the Admin Interface.



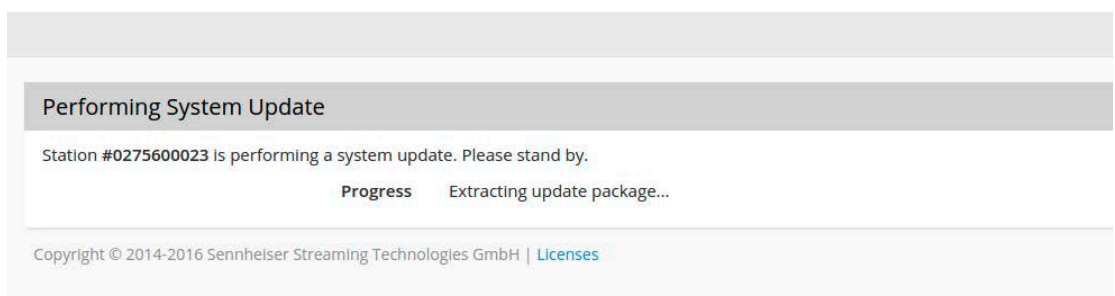
Admin interface version 3.0.x

- ▷ Click on **Install**.



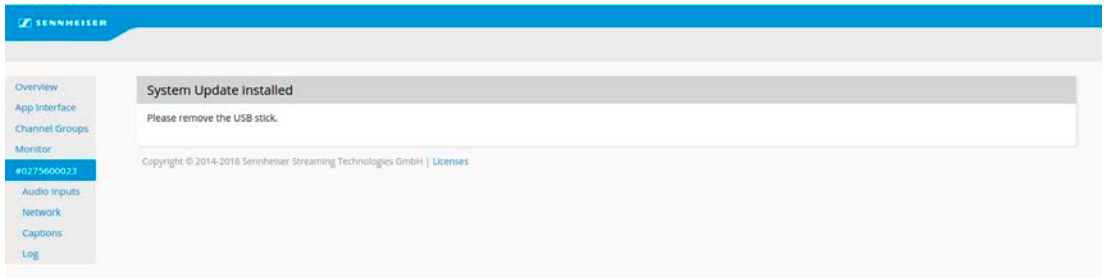
- ▷ Click **Yes** to confirm the update.

After the update has been installed, the following message is displayed.

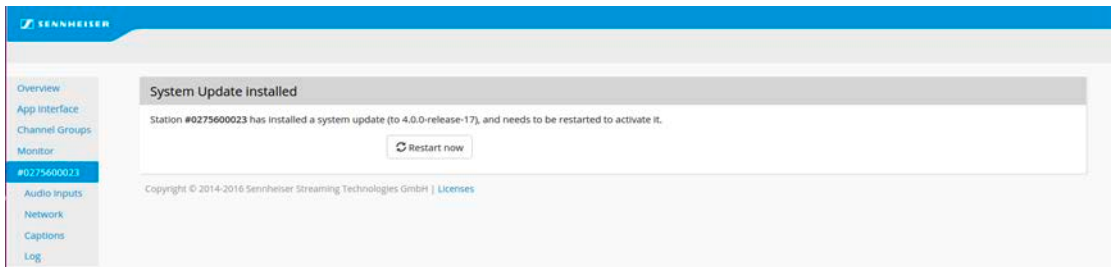




- ▷ When the update is completed, remove the USB device.



- ▷ Click on **Restart Now** to restart the ConnectStation.



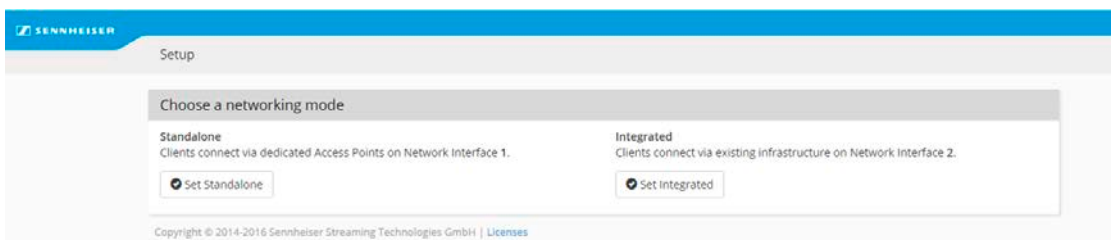
When the update is finished the system will redirect you to the admin interface.

- ▷ Perform an extra reload/refresh of the web page.

Update from 3.0.x: After the update, the ConnectStation will automatically select the previously used network mode. If you want to change the network mode, proceed as follows:

Update from 2.0.3: After the update, access the Admin Interface of the ConnectStation and perform a factory reset. Then select the desired network mode as follows:

- ▷ Perform a factory reset of the ConnectStation.
- ▷ Navigate to the Admin Interface at **192.168.0.10** and login with your user credentials.
- ▷ After a factory reset, the Admin Interface will automatically ask to select the network mode.



- ▷ Select the desired network mode.